

Children's Protective Services Comprehensive Report

Significant Children's Protective Services Policy Changes Effective in 2001

The following is a list of major policy changes for the Family Independence Agency, Children's Protective Services Program. These changes represent a culmination of input from various advisory groups, field staff, supervisors and the Children's Ombudsman. The administrative offices of the Children's Protective Services program is constantly reviewing, revising and receiving input on current policy in an effort to enhance the ability of Children's Protective Services workers to protect the children of the State of Michigan.

Safe Delivery Act

Effective January 1st, 2001, new legislation (Public Acts 232, 233, 234, & 235 of 2000) allows a parent(s) to surrender an unharmed, newborn up to 72 hours old, to an Emergency Service Provider or "ESP" (a uniformed, or otherwise identified on duty employee of a fire department, hospital or police station). Although CPS will not be involved in these situations (unless there is suspected child abuse or neglect issues), CPS policy was added explaining this legislation.

Home Studies

To promote consistency between the Children's Protective Services and Foster Care programs, CPS adopted Foster Care's 14-point guide for completing a home study. This change gives CPS workers a detailed outline of issues to address when completing a home study.

New Birth Match

In coordination with the Department of Community Health, FIA has developed a computer system to identify newborns born to parents who have had parental rights to previous children terminated. The local FIA office is notified automatically and the case is assigned for CPS investigation to assess the current situation and risk to the newborn child.

CA/NCR Clearances for Child Care Centers

The licensing rules for child care centers, effective July 2, 2000, incorporated the following language, under R400.5104a(3):

- (3) Before staff or volunteers may have contact with children while in care of a child care center, the staff or volunteer shall provide the center with documentation from the Family Independence Agency that he or she has not been placed on the central registry for substantiated abuse or neglect, as defined in Act No. 238, Public Acts of 1975, as amended, being 722.621 to 722.636 of the Michigan Compiled Laws. If the volunteer is a parent, then this sub-rule may be waived if the center has a written plan of supervision for parents.

CPS policy was developed to initiate a process that allows this information to be shared with the subject of a CA/N inquiry.

Accommodation for Deaf and Hard of Hearing during Children's Protective Services Investigations

CPS policy was added to require certified and qualified interpreters or assistive listening devices for effective communication in the conduct of children's services related business (i.e., hearings, conferences, adoption or family assessment).

Extension of the time frame to complete an investigation from 21 days to 30 days.

Recognizing the additional requirements that have been added to CPS workers during recent years, the timeframe to complete a CPS investigation has been extended from 21 days to 30 days. The additional investigation time is intended not only to allow workers time to complete a thorough investigation, but also to promote increased policy compliance.

Multiple, Overlapping Investigations

Limitations in the computer system have prevented FIA from separately tracking overlapping complaints on the same family. New complaints were "linked" to pending investigations or open cases. Now with changes in the registration system, each complaint can be tracked separately. This will allow FIA to accurately track each complaint received and the overall impact on workload.

Addition of operational definitions

Input from several sources, including line staff, the Family Advocate, and the Office of the Children's Ombudsman indicated a need for the development of CPS operational definitions for the terms Resides; LEIN documents; LEIN information, General statement, and Verified information. These definitions were developed as a response to concerns based on actual case situations. Further input from the field will be sought as we gain experience implementing these definitions.

Ability to conduct "Abbreviated Investigations" in situations when CPS determines that a CA/N complaint is based on false or erroneous allegation

This allows workers to conduct an "abbreviated investigation" in those situations where CPS determines that the CA/N complaint is based on false or erroneous allegations. The CPS worker must receive a waiver from the CPS supervisor prior to discontinuing a full field investigation. The purpose of this change is to eliminate unnecessary steps on complaints that have no basis in fact.

Ability to conduct an abbreviated home study when CPS is involved with a family and the custodial parent authorizes a child to reside with a non-custodial parent

This addition allows CPS to conduct an abbreviated home study in situation when CPS is involved with a family and the custodial parent authorizes a child to reside with a non-custodial parent. This abbreviated home study may be utilized to replace the formal home study. This policy requires a minimum of a CA/NCR clearance, criminal history checks, and a home visit to be conducted.

Reports from Contracted Agencies

The addition of this policy allows CPS to utilize progress reports received from contracted agencies in the place of CPS Updated Service Plans. It is important to remember that these reports must meet **all** CPS policy requirements in order to be utilized.

Vital Records

FIA access to vital records via e-mail comes from an agreement between the FIA/DCH to develop a project entitled **Vital Records Services through Implementation, Enhancing and Maintaining the Web-Based Interactive Birth Information System (WIBIS)**. The availability and uses of the WIBIS, adding birth record information to the system and adding features to directly request copies of other vital records. The expansion of the system has been developed and piloted. It is intended to better meet the needs of FIA staff in acquiring vital record data for official uses while improving the timeliness and efficiency of vital record service delivery.

The system allows FIA staff to access DCH vital records e.g., birth, death, marriage, and divorce records from DCH's WIBIS. Central office will be billed for this service, eliminating charges for local offices.

Children's Protective Services Trends –Definitions

1. **Complaints Received:** The number of reports of alleged abuse or neglect logged on SWSS and Wayne Intake and Referral by all local offices in the state during the time period indicated.

Assigned for Investigation: Of complaints received, the number assigned for investigation.

Added: Of complaints received, the number added to a pending investigation or open CPS case. In SWSS, these are called linked referrals. Effective October 1, 2001 SWSS no longer allows a complaint to be linked.

Transferred: Of complaints received, the number which were transferred to another county or agency for investigation. Examples of other agencies are law enforcement and Bureau of Regulatory Services.

Rejected: Of complaints received, the number rejected for one of the six reasons specified in policy.

Pending: Of complaints received, those which were not assigned, added, transferred or rejected by the time the quarterly report was run from SWSS or Wayne Intake and Referral.

Sources: Calculated from quarterly reports by county from SWSS, except Wayne County which comes from Wayne Intake and Referral quarterly reports.

2. **Investigated:** The number of investigations completed on PSMIS per the PS-315, Referrals Studied (report date 10/03/2001).
3. **Confirmed:** When a preponderance of evidence exists that abuse or neglect occurred and a victim is identified, the case is confirmed (PS-315, Referrals Studied uses the old term “substantiated”). Number Confirmed is the number of complaints which are category I, II or III.
4. **Re-referrals:** There is a confirmed incident of abuse or neglect prior to the current investigation. Source is PS-315, Referrals Studied.
5. **Open Services Cases:** The number of families with an active services plan as of 9/30 per the PS-261, Children's Protective Services Cases (monthly). **Note:** This data was dropped from the 2001 report since a point-in-time count of cases open on PSMIS has little analytical value.

6. **Cases Closed:** The number of confirmed cases closed during the time indicated from the PS-319 Case Closing Report.
7. **Services Provided:** On the PS-319, Case Closing Report, the number which were provided social services to reduce the risk of future abuse or neglect including removal of the children to foster care.
8. **Court Action Needed:** Of cases closed, the number in which there was a petition to probate court requesting court intervention; reflected on the PS-319, Case Closing Report, as Total Court.
9. **All Children Home:** Of the cases closed with services provided, the number where all the children were home at closing per the PS-319, Case Closing Report.
10. **Children...Out-of-Home:** Of the cases closed with services provided, the number of cases with some or all of the children residing in a different place at case closure per the PS-319, Case Closing Report. This could include another relative, foster home or other living arrangement.
11. **(Victims) by Type of Maltreatment:** Of the total victims, the duplicated number identified suffering a specific type of maltreatment per the PS-31D, Victims by Category of Abuse/Neglect. Duplicated means a child is counted for each type of maltreatment and each incident. For example a child who was physically neglected three times and physically abused once would count as four. See Child and Family Services on-line manual Item CFP 711-5 for operational definitions of maltreatment types.
12. **Total Victims:** The unduplicated number of children substantiated as having suffered one or more types of maltreatment during the time period per the PS-31D, Victims by Category of Abuse/Neglect. Unduplicated means a child is counted only once even if that child suffered multiple types of maltreatment or multiple incidents.
13. **Victims by Age:** Of the total victims, the number in various age ranges calculated from the PS-31C, Age and Sex of Victims.
14. **Perpetrators:** The relationship of the perpetrators to victims per PS-31H, Perpetrators of Abuse and/or Neglect

Children's Protective Services- Source of Referrals
Fiscal Year 2001 (10/1/2000 – 09/30/2001)

Mandated Reporters	Number	% Confirmed
Private Physician	590	22%
Hospital/Clinical Physician	1178	29%
Coroner/ Medical Examiner	38	11%
Dentist	71	20%
Audiologist	3	33%
Nurse (not school)	1299	30%
School Nurse	388	29%
Teacher	2213	18%
School Administrator	2557	23%
School Counselor	5413	23%
Law Enforcement Officer	8608	38%
Child Care Provider	510	17%
Hospital/Clinical Social Worker	4081	48%
FIA Facility Social Worker	3572	27%
DCH Facility Social Worker	768	21%
Other Public Agency Social Worker	2519	24%
Private Agency Social Worker	2581	22%
Court Social Worker	560	29%
All Other Social Workers	575	26%
STATE TOTAL MANDATED REPORTERS	37,527	30%

Non- Mandated Reporters	Number	% Confirmed
Hospital/Clinic Personnel	291	26%
FIA Facility Personnel	355	19%
DCH Facility Personnel	83	14%
Other Public Agency Personnel	447	26%
Private Social Agency Personnel	314	21%
Court Personnel	992	26%
Other School Personnel	296	20%
Victim	329	20%
Relative (Non-Parent/Sibling)	5484	21%
Sibling	180	24%
Parent/Caretaker In the Home	2153	28%
Parent/Caretaker Out-of-Home	3879	14%
Anonymous	5875	12%
Friend/Neighbor	4751	15%
Other	4328	17%
STATE TOTAL NON-MANDATED REPORTERS	29,760	18%
STATE TOTAL ALL REPORTERS	67,287	25%

**Perpetrators of Abuse and/or Neglect, * Unduplicated by Court by Type of Maltreatment
Report Period 10/1/2000 – 09/30/2001**

	Parent in Home	Sibling	Other Relative	Other Household Member	Day Care Provider	Foster Parent	Institu-tional Staff	Parent Out of Home	Other Perpetra-tor	Total
Physical Abuse	3,441	44	189	232	13	22	0	499	256	4,696
Sexual Abuse	321	27	157	85	2	14	0	259	307	1,172
Mental Injury	617	2	19	27	0	4	0	107	32	808
Physical Neglect	5,245	13	98	88	0	4	0	408	122	5,978
Medical Neglect	502	1	5	6	0	5	0	42	10	571
Abandon-ment	507	5	33	9	0	0	0	183	37	774
Improper Supervision	1,744	16	62	32	1	10	0	186	59	2,110
Failure to Protect	1,229	15	40	36	0	1	1	145	56	1,523
TOTAL	13,606	123	603	515	16	60	1	1829	879	17,632
	Parent in Home	Sibling	Other Relative	Other Household Member	Day Care Provider	Foster Parent	Institu-tional Staff	Parent Out of Home	Other Perpetra-tor	Total

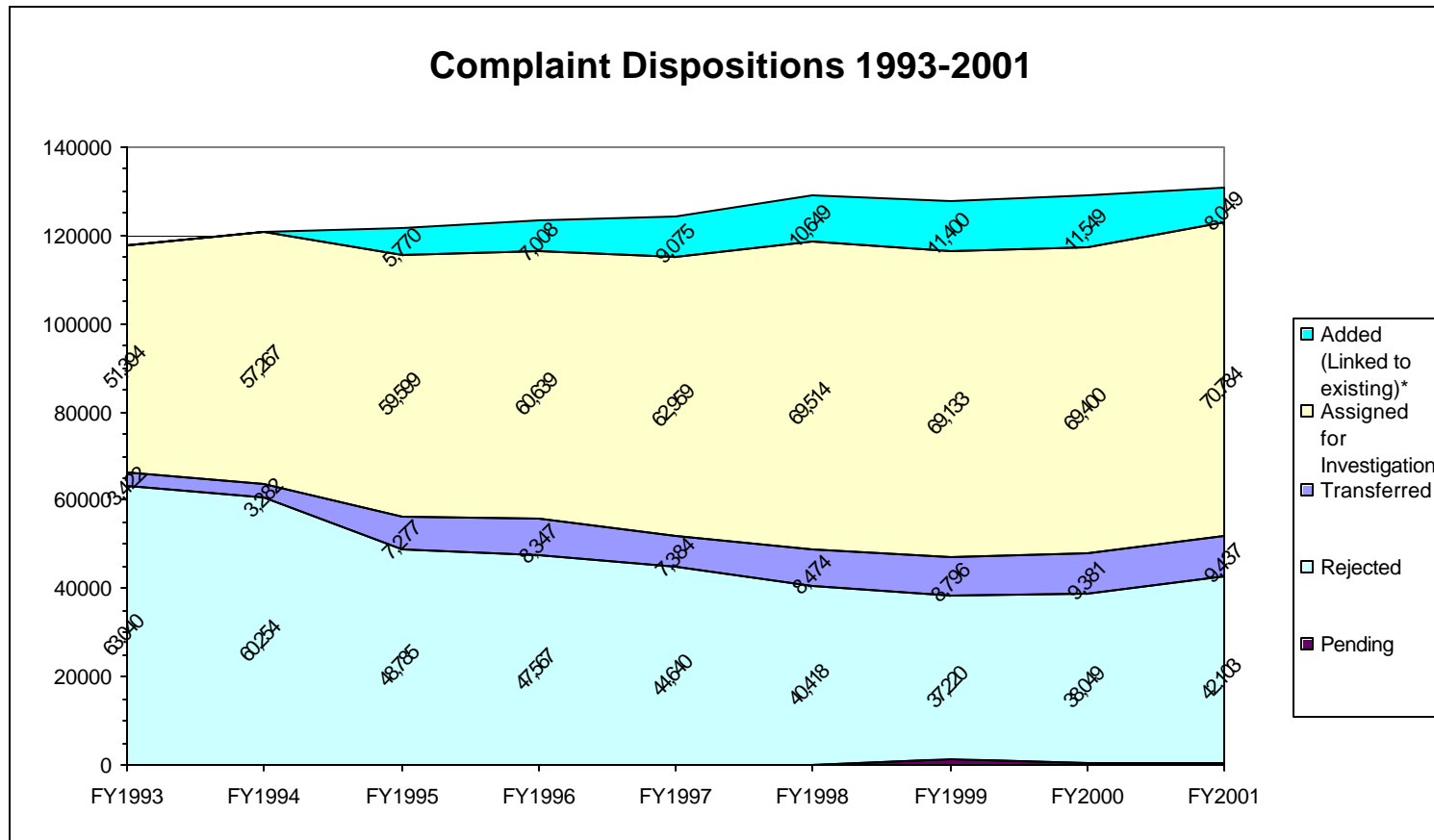
* An unduplicated count means an actual count of the number of individuals. An individual is counted only once per maltreatment type even though the perpetrator may have had multiple victims and multiple incidents.

Children's Protective Services by Age, Race and Gender
Fiscal Year 2001 (10/01/2000 – 09/30/2001)

A G E	WHITE			BLACK			AMERICAN INDIAN			ASIAN/ PACIFIC ISLANDER			UNKNOWN			SPANISH SURNAME			TOTAL		
	M	F	Total	M	F	Total	M	F	Total	M	F	Total	M	F	Total	M	F	Total	M	F	Total
< 1	884	733	1617	931	828	1759	8	9	17	5	6	11	88	76	164	31	22	53	1947	1674	3621
1	449	430	879	327	322	649	9	2	11	4	4	8	28	19	47	26	29	55	843	806	1649
2	452	418	870	321	304	625	5	5	10	2	5	7	15	11	26	23	26	49	818	769	1587
3	469	406	875	287	295	582	2	5	7	7	0	7	12	15	27	25	30	55	802	751	1553
4	434	399	833	307	263	570	8	7	15	8	3	11	17	7	24	30	24	54	804	703	1507
5	440	422	862	298	327	625	7	5	12	6	4	10	15	13	28	16	27	43	782	798	1580
6	424	439	863	348	315	663	4	4	8	6	2	8	14	13	27	22	22	44	818	795	1613
7	457	422	879	320	314	634	4	3	7	6	4	10	23	21	44	23	38	61	833	802	1635
8	485	450	935	388	305	693	5	6	11	2	8	10	17	12	29	20	33	53	917	814	1731
9	499	465	964	364	331	695	5	3	8	7	1	8	30	22	52	21	22	43	926	844	1770
10	461	453	914	337	346	683	4	5	9	4	4	8	27	27	54	25	25	50	858	860	1718
11	440	426	866	310	277	587	2	6	8	3	4	7	29	19	48	22	19	41	806	751	1557
12	408	443	851	251	280	531	4	3	7	3	2	5	8	10	18	17	24	41	691	762	1453
13	360	497	857	231	280	511	5	5	10	1	6	7	10	21	31	13	29	42	620	838	1458
14	337	507	844	194	267	461	3	5	8	2	3	5	10	21	31	21	25	46	567	828	1395
15	273	552	825	163	275	438	3	6	9	2	5	7	16	16	32	19	25	44	476	879	1355
16	219	374	593	116	207	323	2	4	6	3	7	10	10	21	31	12	20	32	362	633	995
17	103	153	256	73	94	167	2	1	3	1	3	4	4	4	8	4	8	12	187	263	450
>17	3	5	8	5	4	9	0	0	0	0	0	0	1	0	1	0	1	1	9	10	19
Total	7597	7994	15591	5571	5634	11205	82	84	166	72	71	143	374	348	722	370	449	819	14066	14580	28646

Children's Protective Services Trends
Fiscal Years 1993-2001

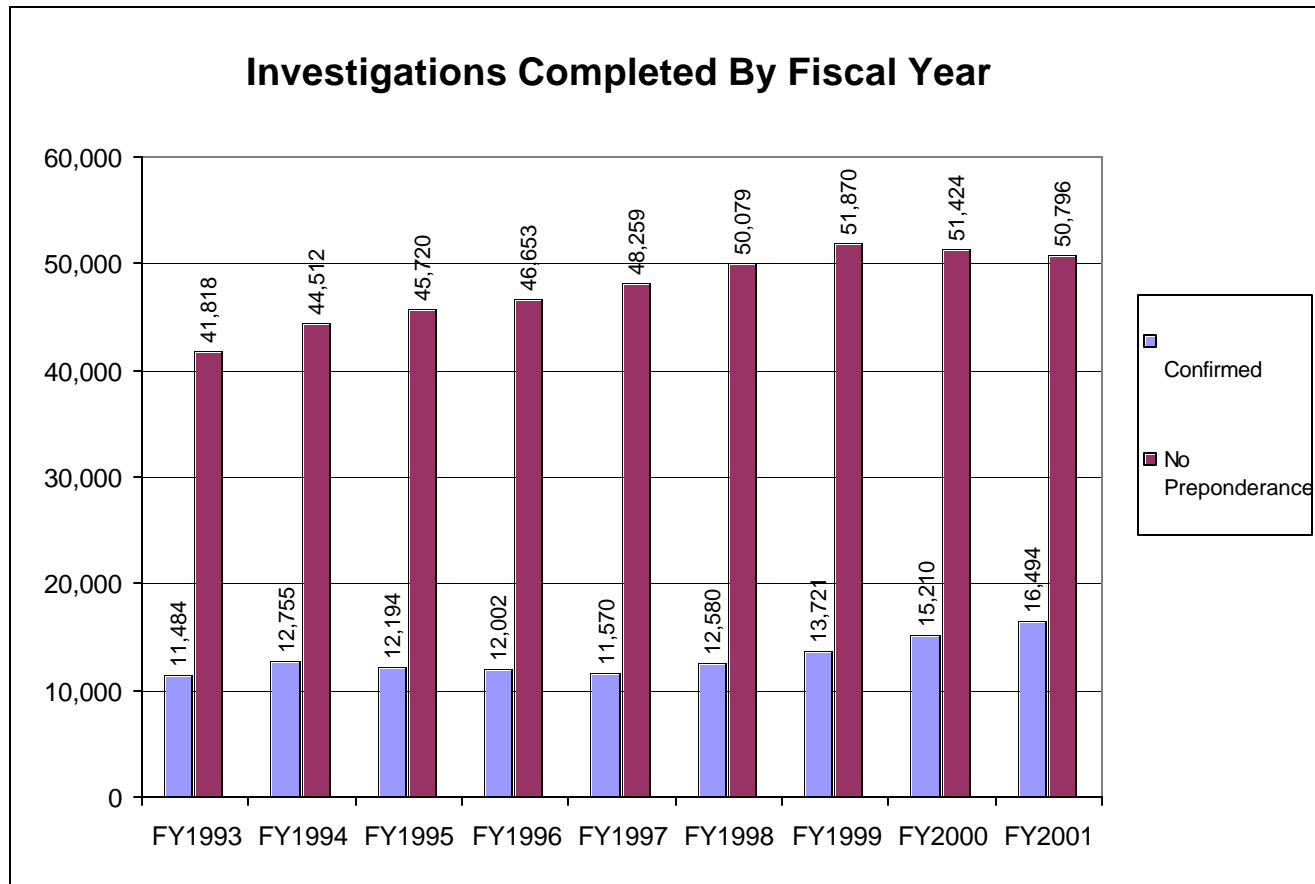
1. Complaints Received	FY1993	FY1994	FY1995	FY1996	FY1997	FY1998	FY1999	FY2000	FY2001
Transferred	3,422	3,282	7,277	8,347	7,384	8,474	8,796	9,381	9,437
Assigned for Investigation	51,394	57,267	59,599	60,639	62,959	69,514	69,133	69,400	70,784
Added (Linked to existing)*			5,770	7,008	9,075	10,649	11,400	11,549	8,049
Rejected	63,040	60,254	48,785	47,567	44,640	40,418	37,220	38,049	42,103
Pending	0	200	35	43	90	26	1,180	603	517
Total Complaints Received	118,097	121,005	121,240	124,135	125,049	129,959	127,729	128,982	130,890



* Added means a new complaint assigned to the worker with an open case or pending investigation.

Children's Protective Services Trends
Fiscal Years 1993-2001

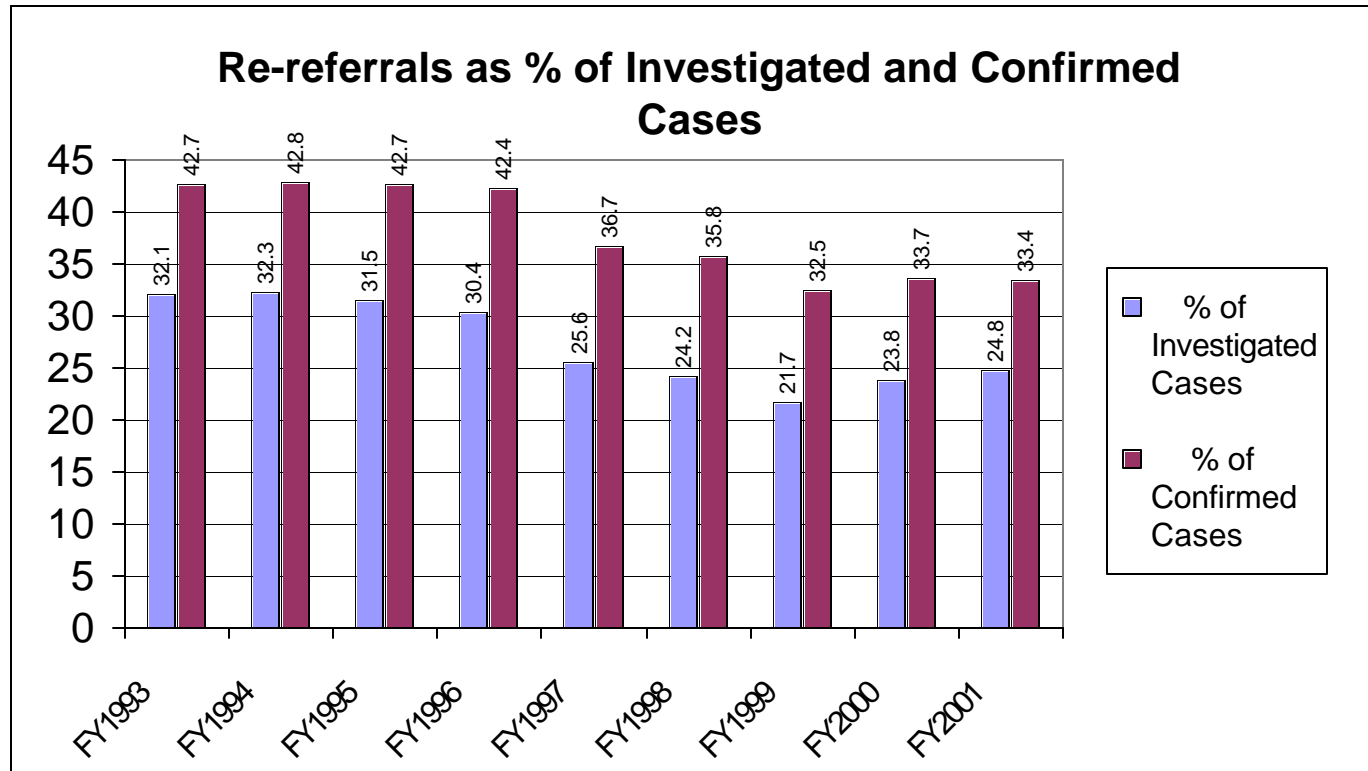
	FY1993	FY1994	FY1995	FY1996	FY1997	FY1998	FY1999	FY2000	FY2001
2. Investigated	53,302	57,267	57,914	58,655	59,829	62,659	65,591	66,634	67,284
Confirmed	11,484	12,755	12,194	12,002	11,570	12,580	13,721	15,210	16,494
No Preponderance	41,818	44,512	45,720	46,653	48,259	50,079	51,870	51,424	50,796
3 Percent Confirmed	21.5	22.3	21.1	20.5	19.4	20.1	20.9	22.8	24.5



Children's Protective Services Trends
Fiscal Years 1993-2001

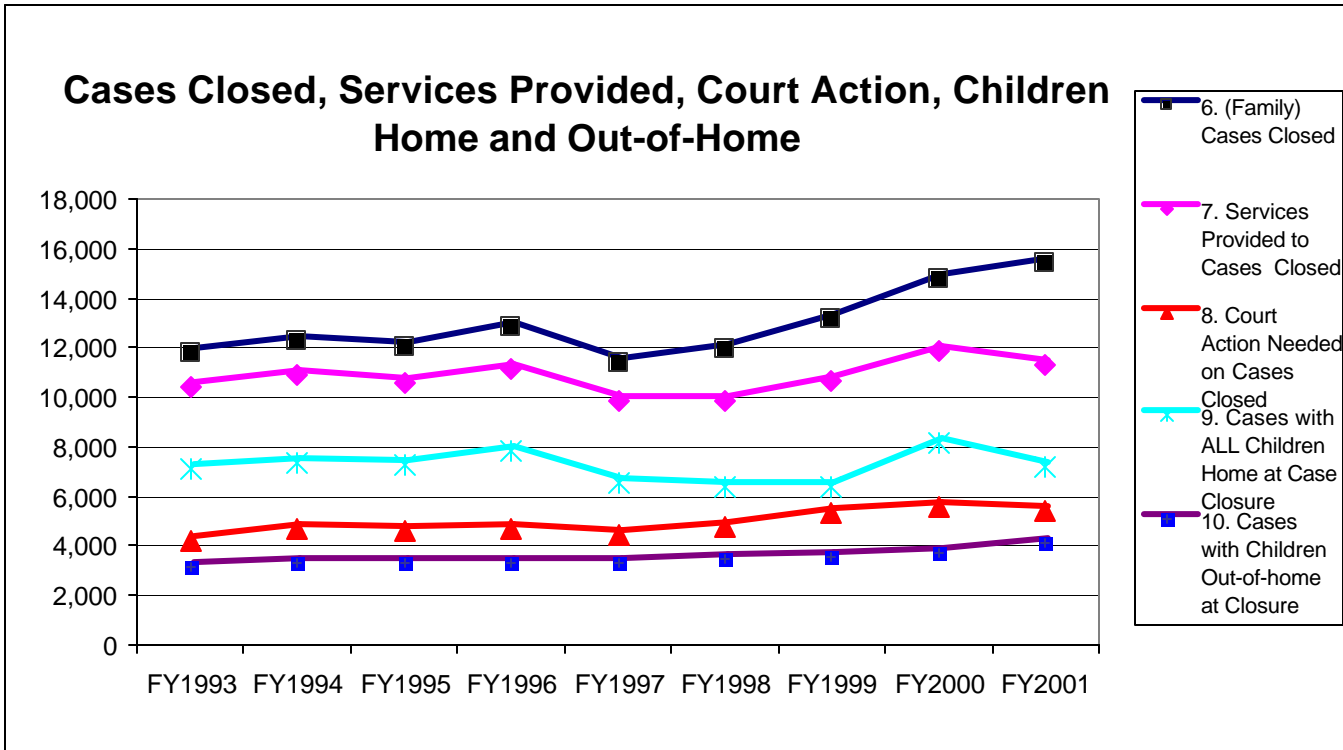
4. Re-referrals	FY1993	FY1994	FY1995	FY1996	FY1997	FY1998	FY1999	FY2000	FY2001
Investigated	17,103	18,504	18,228	17,858	15,297	15,160	14,263	15,875	16,718
Confirmed	4,900	5,461	5,206	5,087	4,248	4,505	4,466	5,129	5,505

Re-referrals as	FY1993	FY1994	FY1995	FY1996	FY1997	FY1998	FY1999	FY2000	FY2001
% of Investigated Cases	32.1	32.3	31.5	30.4	25.6	24.2	21.7	23.8	24.8
% of Confirmed Cases	42.7	42.8	42.7	42.4	36.7	35.8	32.5	33.7	33.4



Children's Protective Services Trends
Fiscal Years 1993-2001

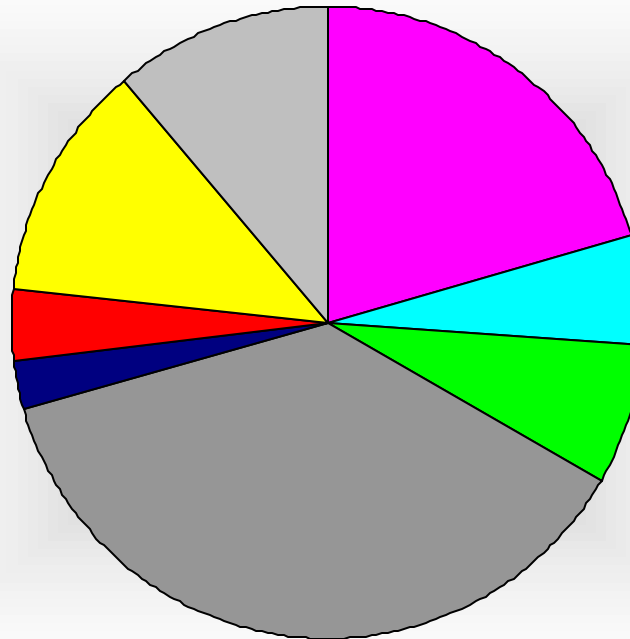
	FY1993	FY1994	FY1995	FY1996	FY1997	FY1998	FY1999	FY2000	FY2001
6. (Family) Cases Closed	11,749	12,269	12,004	12,799	11,363	11,920	13,193	14,744	15,445
7. Services Provided to Cases Closed	10,451	10,874	10,557	11,147	9,880	9,858	10,678	11,868	11,301
8. Court Action Needed on Cases Closed	4,230	4,651	4,624	4,700	4,454	4,790	5,306	5,549	5,425
9. Cases with ALL Children Home at Case Closure	7,065	7,323	7,250	7,824	6,572	6,389	6,411	8,118	7,214
10. Cases with Children Out-of-home at Closure	3,129	3,311	3,307	3,323	3,308	3,469	3,564	3,750	4,087



Children's Protective Services Trends
Fiscal Years 1993-2001

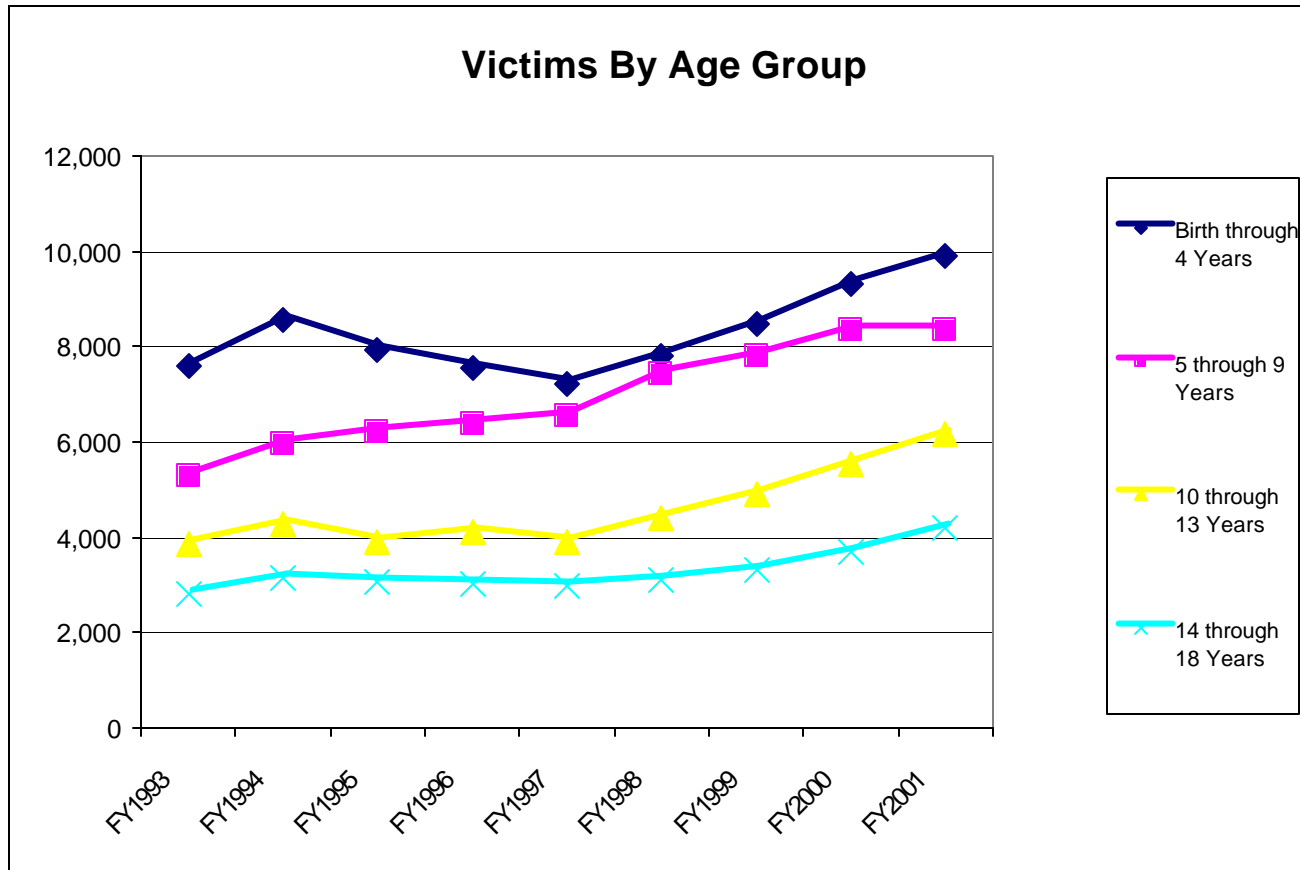
11. Type of Maltreatment	FY1993	FY1994	FY1995	FY1996	FY1997	FY1998	FY1999	FY2000	FY2001
Physical Injury	4,551	5,067	4,671	4,611	4,397	4,537	5,124	6,015	6,322
Sexual Abuse	2,111	1,934	1,775	1,621	1,468	1,541	1,589	1,631	1,667
Mental Injury			181	594	1,082	1,361	1,690	1,924	2,226
Physical Neglect	12,856	14,815	13,608	11,605	9,937	10,538	10,793	11,393	11,455
Medical Neglect			63	270	467	527	575	666	757
Abandonment	764	940	1,080	1,087	1,063	1,136	1,190	1,188	1,096
Improper Supervision			380	1,228	2,164	2,717	3,071	3,416	3,788
Failure to Protect			208	917	1,452	1,890	2,288	2,571	3,421
TOTAL VICTIMS (Duplicated)	20,282	22,756	21,966	21,933	22,030	24,247	26,320	28,804	30,732
12. Total Victims (Unduplicated)	19,522	21,951	21,165	21,073	20,654	22,744	24,505	26,888	28,646

FY2001	
Physical Injury	6,322
Sexual Abuse	1,667
Mental Injury	2,226
Physical Neglect	11,455
Medical Neglect	757
Abandonment	1,096
Improper Supervision	3,788
Failure to Protect	3,421
	30,732



Children's Protective Services Trends
Fiscal Years 1993-2001

13. Victims by Age Group	FY1993	FY1994	FY1995	FY1996	FY1997	FY1998	FY1999	FY2000	FY2001
Birth through 4 Years	7,575	8,560	7,949	7,555	7,203	7,799	8,485	9,309	9,917
5 through 9 Years	5,281	5,950	6,223	6,380	6,547	7,445	7,807	8,337	8,329
10 through 13 Years	3,840	4,280	3,916	4,113	3,909	4,386	4,889	5,559	6,186
14 through 18 Years	2,826	3,161	3,077	3,025	2,995	3,114	3,324	3,681	4,214



Children's Protective Services Trends
Fiscal Years 1993-2001

14. Perpetrators	FY1993	FY1994	FY1995	FY1996	FY1997	FY1998	FY1999	FY2000	FY2001
Parent in the Home	11,117	12,366	11,685	11,711	11,187	12,177	13,171	14,687	16,110
Sibling	128	119	116	112	115	107	113	111	147
Other Relative	342	322	311	343	455	517	523	612	712
Other Person in the Home	644	600	581	642	614	574	661	668	687
Day Care Provider	12	9	14	7	6	8	18	12	19
Foster Parent	67	52	26	37	48	30	46	61	74
Parent Out-of-home	753	804	717	737	1,025	1,297	1,529	1,855	2,121
Other Perpetrator	691	922	1,007	1,009	884	987	984	954	1048
Perpetrator TOTAL	13,754	15,194	14,459	14,599	14,334	15,697	17,045	18,960	20,919